

Emergency Cash Assistance

Program/Organization	Service Provided	Cost	Website/Contact
Mano a Mano	Emergency cash assistance	None	Mano a Mano 847-201-1521
Farmworker and Landscaper Advocacy Project (FLAP)	Emergency cash assistance	None	www.flapillinois.org 312-784-3541
A Safe Place	Emergency cash assistance for domestic violence victims	None	<u>A Safe Place</u> 847-731-7165
HACES (Hispanic American Community Education and Services)	Emergency cash assistance for individual ineligible for public assistance/from mixed-status families \$500/family Emergency food and basic supplies • Housing and shelter • Primary health care services including mental health. • Utility bills assistance • Rental Assistance • Childcare Services • DACA Renewal Assistance (Available only if EAD permit has expired or will expire within 120 days)	None	www.haces.org 224-303-4435

Food

Program/Organization [RFO1 Provider Number]	Service Provided	Cost	Website
SNAP/Food Stamps – IL DHS [243]	Helps low-income families obtain nutritious food	No cost	IL SNAP Application Site
Illinois Hunger Coalition [813]	Assist with application for SNAP and medical card, referrals to food pantries	No cost	IL Hunger Coalition
Lake County Community Action Partnership (CAP) [746]	Emergency food, clothing, financial assistance, childcare, housing; Furnace Assistance	None	Lake County Community Action Partnership
Northern IL Food Bank	Assists with food insecurity across Northern IL. Website offers feature to enter zip code and find food bank closest to you.	None	Northern IL Food Bank
Catholic Charities	Nutrition programs offered, can also connect with other local nutrition programs	None	Catholic Charities Nutrition Programs
Waukegan Public Schools	Food Distribution sites (updated 4/20/20) for Waukegan students under the age of 18. Buses going into the community as well as at WHS-Brookside campus.	None	WPS D60 COVID19 Food Distribution Sites



Clothing Pantries

Program/Organization [RFO1 Provider Number]	Service Provided	Cost	Website/Contact
Salvation Army [284]	Clothing provided in case of flood or fire only	None	Lake County Salvation Army Sites
Love INC [271]	Mobile clothing closet	None	Love INC Lake County Go to "Agency Portal" to make referral; PW is "screen" -Fax referrals to (847) 782-8631
The Sign of the Dove [810]	Clothing	None	Sign of the Dove General Website (847-662-1380)
Aid for Women [248]	Maternity and infant clothing	None	Aid for Women General Website Call (847) 249-2700 for an appt and bring ID with.
Twice as Nice Mother and Child [811]	Maternity wear, children's clothing size newborn to size 8, outerwear, shoes, and baby essentials including: diaper bags, blankets/bedding, diapers and wipes, formula, cribs and mattresses, strollers (single, double, and umbrella), car seats, bouncers and exersaucers, feeding seats and high chairs, pack 'n' plays	None	Twice as Nice Mother and Child General Website

Pet Assistance

Program/Organization	Service Provided	Cost	Website/Contact
Our House of Hope Rescue	Animal rescue, rehabilitation, rehoming. Pet Food Pantry in Grayslake	None	Our House of Hope Pet Food Pantry
LCHD Pet Clinics	Low-cost vaccination clinics for pets at least four months old; Cash only for payment.	Varies based on if animal is spayed/neutered; range from \$20- \$65 depending on service	LCHD Pet Clinics 847-377-4700
Spay and Stay	Facilitates and trains others to trap, neuter, and return feral and stray outdoor cats in Lake County	None	Spay and Stay



General/Automotive/Legal Assistance

Program/Organization [RFO1 Provider Number]	Service Provided	Cost	Website
Prairie State Legal Services [279]	Services in family law, housing law, health benefits, loss of government assistance	None	Prairie State Legal Services
Division of Specialized Care for Children (DSCC) [235]	Care Coordination for families and children with special healthcare needs	None	University of Illinois at Chicago: Division of Specialized Care for Children of Illinois
Supplemental Security Income (SSI) [233]	Federal Assistance Program administered that guarantees a minimum level of income for aged, blind, or disabled individuals	None	<u>Federal SSI Page</u>
Child Support Enforcement [254]	Enforcement of child support mandates	None	Illinois Child Support Resources
Love INC [271]	Assistance for car repair costs, must have insurance and license, must be able to cover the cost of discounted parts; \$250 cash needed upfront (no credit/debit).	\$250, CASH only	Love INC Lake County Go under "Agency Portal" to make the referral. The password is "screen".
Medical-Legal Partnership [812]	Income support, bankruptcy, SNAP, TANF, SSI/SSDI, housing, employment, education, EI, legal status, family law	None	Medical-Legal Partnership of IL Main Website Various locations in Cook Co/Chicago serving different populations
IL Coalition for Immigrant and Refugee Rights	Many services including legal services, updated immigration laws; services available in English, Spanish, Korean, and Polish	None	ICIRR 855-435-7693
Willow Creek Care Center (Ministry of Willow Creek Community Church)	Many services including legal aid, computer classes, GED prep, pregnancy support, prison and jail connection, financial education, income tax prep, children's clothing store	None	Willow Creek Care Center



Employment Training and Education

Program/Organization [RFO1 Provider Number]	Service Provided	Cost	Website/Contact
Illinois Workforce Development [824]	Employment and training	None	IL Workforce Development Homepage
SER/Jobs for Progress [286]	Job training for those aged 55 or older	None	SER National Website Appears to be several locations in Cook Co/Chicago; can search on national website for affiliate locations.
Mundelein High School [814]	Special grant-funded programs to assist people from all districts with GED, credit recovery, ESL classes, and citizenship	None	Mundelein High School: Adult Education Programs Contact: Joan Hornby (847) 949-2200 x1400
Mano a Mano [353]	Empower immigrant and underserved families of Lake County with programs/services that educate and link clients to essential community resources, GED, computer classes, job training, citizenship, health education, general assistance, kindergarten readiness; childcare provided while parents take classes	None	Mano a Mano
YouthBuild [823]	Assists 17-24-year-olds to work towards their GEDs and high school diplomas, as well as to learn job skills.	None	YouthBuild Lake County



Housing Assistance/Related Services

Program/Organization [RFO1 Provider Number]	Service Provided	Cost	Website/Contact
Catholic Charities [238]	Rapid re-housing to help recently homeless families/individuals obtain permanent housing	None	Catholic Charities Lake County (847-782-4100) Emergency Assistance (847-782-4165) Rapid Re-Housing
Lake County Housing Authority [276]	Housing Information/Counseling/Section 8 Public Housing	None	Lake County Housing Authority - General LCHA List of Low-Income/Subsidized Housing
Lake County Community Action Partnership (CAP) [746]	Emergency food, clothing, financial assistance, childcare, housing; Furnace Assistance	None	Lake County Community Action Partnership Furnace assistance: (847-249-4330)
PADS Lake County [299]	Emergency shelter	None	PADS Lake County
Staben House [285]	Transitional housing for homeless women and children	None	Staben House of Waukegan Township
Maristella [298]	Transitional housing for homeless women and children, rent subsidies, educational services	None	<u>Maristella</u>
The Haven [802]	Shelter for women and women with children	None	The Lake County Haven
Love INC [271]	Furniture and handyman services	None	Love INC Lake County
Fair Housing Center of Lake County [801]	SER housing program of Prairie State Legal Services, housing discrimination concerns	None	Fair Housing Info LC Gov Prairie State Legal

Section 8 Housing

Program/Organization [RFO1 Provider Number]	Service Provided	Cost	Website/Contact
Brookhaven Apartments [803]	Housing in Gurnee		Brookhaven Website (847-249-1155)
Cedar Villas [804]	Housing in Round Lake Beach		<u>Cedar Villas</u> 847-546-1899
Grand Oaks [805]	Housing in Gurnee		Grand Oaks Website (847-245-4400)
Lakewood Village [806]	Housing in Grayslake		<u>Lakewood Village Website</u>



Emergency Utility Assistance

Program/Organization [RFO1 Provider Number]	Service Provided	Cost	Website/Contact
Catholic Charities [238]	Emergency utility assistance Rent, utilities	None	Catholic Charities Lake County (847-782-4100) Senior Assistance 847-740-6715
Salvation Army [284]	Emergency utility assistance for those behind one month and not in a state of disconnect	None	Salvation Army Housing/Utility Services (847-336-1880)
Lake County Community Action Partnership (CAP) [746]	Home Heating Bill Payment Assistance (LIHEAP: Low Income Energy Assistance Program and PIPP: Percentage of Income Payment Plan) To qualify, households must have income less than or equal to 150% of poverty level.	None	LC Community Action Partnership Utility Resources
LIHEAP	Energy/utility assistance programs	None with qualifying income level	LIHEAP Website

Counseling

Program/Organization [RFO1 Provider Number]	Service Provided	Cost	Website/Contact
Lake County Crisis Line LCHD [366006600]	Counseling	None	Crisis Care Program Crisis line: 847-377-8088
Family First Center of Lake County [748]	Family and adolescent career counseling	Sliding scale; no insurance or public aid – need proof of income, may be at no cost	Family First Center of Lake County Facebook Page (does not appear to have standard website)
Nicasa [277]	Mental health/substance abuse assessments, counseling, prevention, and family supportive services	Accepts public aid except for Advocate	Nicasa Homepage
Renancer Latino [750]	Psychotherapy, substance abuse, mental health, bilingual behavioral health services, anger management, LGBT services	Sliding scale, no public aid	Renancer Programs
Alexian Brothers Center for Mental Health	Arlington Heights area. Counseling services. 2-3 month wait. Can see psychiatrist in 1 month-6 weeks with letter of reference.	Accepts medical card. Sliding scale for residents of Buffalo Grove, Arlington Heights, Mt. Prospect, Wheeling, Prospect Heights	Amita Alexian Brothers Health P: 847-952-7460



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Ecker Center for Mental Health	Elgin area. Accepts medical card for adolescents and children.	Medical card accepted for all plans	Ecker Center for Mental Health P: 847-695-0484
Kenneth Young Center	Elk Grove area. Services for early childhood through adults.	Work with medical card for Aetna, BCBS, County Care, Family Health, Humana, Illinicare, Meridian, Harmony, Cigna.	Kenneth Young Center P: 847-524-8800
Northwestern Lake Counseling	Fox Lake area. Children and Family Counseling. Spanish available. No medication.	No Medicaid, but uses sliding scale fee system.	<u>Listing with Information on</u> <u>Northwestern Lake Counseling</u> P: 847-587-8400
Community Youth Network	Grayslake area. Counseling.	Does not accept medical card, but has other programs that may have eligibility at no cost for some clients.	<u>CYN Grayslake</u> P: 847-548-6000
Bradley Counseling Center	Counseling for individuals under age 18. COVID19 Update: Accepting new clients for teletherapy.		Bradley Counseling Center Lake Villa Area Phone: 847-356-3322 Gurnee Area Phone: 847-244-7177
Zacharias Center	Gurnee area. Specialized in treating victims of sexual abuse.		Zacharias Center 847-244-1187
Family Service Prevention Education and Counseling	Highland Park area. Services for people who live in Barrington, Deerfield, Highwood Lake Forest Round Lake, Round Lake Park, Wauconda, Waukegan, Zion. Spanish speaking available.	Sliding scale	Family Service of Lake County
Youth and Family Counseling	Libertyville area. Counseling. Spanish-speaking available	Does not accept medical card, but has sliding scale fee starting at \$30.	Youth and Family Counseling 847-367-5991
Lake County Health Department	Counseling and mental health services.	Accepts all insurance through medical card except: County Care, Land of Lincoln, and Harmony.	LCHD BHS 847-377-8189
Holbrook Center	Mundelein area. Affiliated with Catholic Charities. Counseling.	No public aid but uses sliding scale fee.	Holbrook Counseling Center 312-655-7725
Renancer Latino [750]	Counseling. Mundelein area. Spanish speaking.	Sliding scale, no public aid. Will work with clients who really need services.	Renancer Latino Mental Health Programs 847-336-7302
Josselyn Center	Northfield area and Zion office. Sees clients in southern Lake County and North Cook Co. Has psychiatrists on staff. 4-6 week wait.	Accepts Medicare.	Josselyn Center 847-441-5600



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Arden Shore Child and Family Counseling	Waukegan area. Services to help overcome abuse and behavioral problems results from abuse or mental illness. Bilingual. Part of Children and Family Services.		Arden Shore Child and Family Counseling P: 847-623-1730
American Foundation for Suicide Prevention	Support for anxiety and depression, suicide prevention services	None	American Foundation for Suicide Prevention

Parenting Classes/Education

Program/Organization [RFO1 Provider Number]	Service Provided	Cost	Website
Tri-County Pregnancy and Parenting Services [816]	Parenting education (works with DCFS), counseling services, mentoring/support groups, proof of pregnancy, car seats, clothes, formula and education	None	Tri-County Pregnancy and Parenting Services
Renancer Latino [750]	Among other services (see related categories), provides parenting classes and partner abuse intervention	Sliding scale, no public aid	Renancer Latino Parenting Classes Renancer Latino Partner Abuse Intervention Program
Home Safety via Illinois Poison Center	Education regarding poisonous substances	None	Home Safety with IL Poison Center
College of Lake County	Career and job placement center, resume review. GED program.		CLC Career and Job Placement Center Adult Secondary Education at CLC
Job Center of Lake County	Job placement resource	None	Job Center of Lake County
Family Resource Center of Zion	Free pregnancy testing, parenting classes, adoption referrals and abortion recovery	None	Family Resource Center of Zion 847-731-8360

Substance Abuse

Program/Organization [RFO1 Provider Number]	Service Provided	Cost	Website/Contact
Tobacco Free Lake County [282]	Smoking Cessation	None	Tobacco-Free Lake County
Alcoholics Anonymous (AA) [799]	Alcohol recovery support group	None	AA of Northern IL
Narcotics Anonymous (NA)	Narcotic recovery support group	None	NA Meeting Finder for Illinois
Women's Residential Services (LCHD) [752]	Residential treatment program for chemically dependent women and	DHS-funded	Women's Residential Services (WRS)



	their children – children visit on the weekends only		
Celebrate Recovery	Faith-based addiction-recovery groups	None	Celebrate Recovery Homepage CR Group Locator
One Hope United Counseling [751]	Counseling, Early :earning/Childhood Development, community-based family services, residential care and day treatment	Sliding scale, public aid accepted	One Hope United Residential Care
Nicasa [277]	Mental health/substance abuse assessments, counseling, gambling intervention services	Accepts public aid except for Advocate	Nicasa Homepage
Live4Lali	Opioid support for families	None	<u>Live4Lali</u> 844-584-52545
Lake County Opioid Initiative	Support, naloxone training	None	Opioid Initiative

Support Groups/Organizations for Specific Populations

Program/Organization [RFO1 Provider Number]	Service Provided	Cost	Website/Contact
NAMI of Lake County [749]	Support and Advocacy; Education for families affected by mental illness	None	NAMI of Lake County
One Hope United Counseling [751]	Provides counseling, early learning/childhood development, community-based family services, residential care and day treatment	Sliding scale, public aid accepted	One Hope United Health Families Illinois for first time parents One Hope United Community-Based Family Services
WIC Breastfeeding Hotlines [352]	Peer counselors	None	North Chicago-224-221-8427 Midlakes-847-421-7685 BMB/Northshore-224-415-0477 BMB/Zion-224-221-6667
Safe Families for Children [747]	Network of local agencies and churches committed to preventing child abuse & helping families manage crisis situations. Provides emergency childcare	None	Safe Families for Children
Gigi's Playhouse	Support for families of children with Down's Syndrome	None	Gigi's Playhouse 847-885-PLAY
American Foundation for Suicide Prevention	Support for anxiety and depression, suicide prevention services	None	American Foundation for Suicide Prevention



Bereavement Counseling

Program/Organization	Service Provided	Cost	Website/Contact
Willow House [800]	Grief/peer support groups for children, teens, and families	None	Willow House Homepage Willow House Support Groups
Compassionate Friends [257]	Grief support after the loss of a child	None	Compassionate Friends Lake County
Lake County Crisis Line (LCHD)	Crisis Counseling/counseling	None	<u>Crisis Care Program</u> Crisis line: 847-377-8088
First Candle	24/7 grief counseling in both Spanish and English	None	First Candle Hotline: 800-221-7437
MISS Foundation	Provides information, support groups, & mentoring service that pairing clients with someone who has experienced infant loss.	None	MISS Foundation Hotline: 888-455-MISS
Evanston Perinatal Loss Support Group	Provides comprehensive care to families who experience the loss of a baby during pregnancy or shortly after birth. Staff are trained in grief counseling/bereavement.	None	Phone: 847-570-2883
One Hope United	Counseling	Sliding scale, public aid	One Hope United Counseling Gurnee Phone: 847-245-6543
Grief Share	Helps locate support groups in your area	None	Grief Share

Hospitals and Clinics

Program/Organization [RFO1 Provider Number]	Service Provided	Cost	Website
Division of Specialized Care for Children (DSCC) [235]	Care Coordination for families and children with special healthcare needs	None	University of Illinois at Chicago: Division of Specialized Care for Children of Illinois
Vista Health System [153]	Hospital	Public aid, private insurance	Vista Health System
Advocate Condell [244]	Hospital	Public aid, private insurance	Advocate Health
NorthShore University Health System [362167060]	Highland Park Hospital	Public aid, private insurance	NorthShore University Health System
Northwestern Lake Forest [362179779]	Hospital, hearing test	Public aid, private insurance	Northwestern Medicine
Ann and Robert H. Lurie Children's Hospital of Chicago	Pediatric Hospital and Clinics	Public aid, private insurance	Lurie Children's



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Children's Hospital of Wisconsin [237]	Cranial molding helmets	Public aid, private insurance	Children's Hospital of Wisconsin
Shriner's Hospital for Children [744]	Misshapen Head Clinic, Orthopedics, Scoliosis care, Craniofacial/Orthognathic, Orthotics	Charity care, public aid, private insurance	Shriner's Hospital for Children

Vision/Hearing

Program/Organization [RF01 Provider Number]	Service Provided	Cost	Website/Contact
Eye Q Optique	Free eyeglasses, free eye exam for Medicaid, All Kids, Kids Care members. Medicare Part B recipients receive free medical eye exams and free office visits.	Free for qualifying participants (see left).	Eye Q Opotique 722 S. Buffalo Grove Rd. For appmts: 847-947-8875
Northwestern Lake Forest [362179779]	Hospital, hearing test	Public aid, private insurance	Northwestern Medicine
Guide by Your Side	Support for families of children who are Deaf or hard of hearing	None	HandsAndVoices.org Guide by Your Side
The Chicago Lighthouse	Support and resource to optimize remaining vision and overcome challenges of living with visual impairment	None	Chicago Lighthouse

Orthotics

Program/Organization [RF01 Provider Number]	Service Provided	Cost	Website
Hanger Prosthetics & Orthotics Inc. [521486235]	Helmets, ankle and foot orthotics, back and neck braces, shoe inserts	Public aid, private insurance	Hanger Clinic - Pediatrics
Shriner's Hospital for Children [744]	Misshapen Head Clinic, Orthopedics, Scoliosis care, Craniofacial/Orthognathic, Orthotics	Charity care, public aid, private insurance	Shriner's Hospital for Children
Cranial Technologies	Doc Band provider	Offers financing options, works with insurance companies	Cranial Technologies

Insurance/Managed Care/Public Aid

Program/Organization [RF01 Provider Number]	Service Provided	Cost	Website
All Kids Insurance [243]	Comprehensive healthcare coverage for qualifying IL children	Premiums/Co- Pays vary	All Kids Contact Page All Kids Information Page





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		based on family income	
Managed Care Program Changes/Client Enrollment [243]	Assign/Change PCP (medical card), find out if family members are enrolled, general information about health plans/answers to frequently asked questions	None	IL DHS Homepage
DHS/Public Aid/Call Center [243]	Medical Card: apply for assistance	None	Application for Benefits Eligibility
LCHD Navigators	Navigators provide information to help clients understand insurance coverage options, eligibility, and assist with applying for coverage	None	<u>LCHD Navigators</u> 847-377-8599
IL Client Enrollment Services	Insurance enrollment services	None	IL Client Enrollment Services
	IL Medicaid MCO Plan #s		
Blue Cross Community Family Health [692]	General phone: 877-860-2837 Transportation: 800-860-2837 Website: BCBS Comm Health	BH: 877-860- 2837 Vision: 800- 999-5431	Dental: Must use LCHD Clinic
Illinicare Health [694]	General Phone: 866-329-4701 Transportation: 877-941-0482 Website: <u>Illinicare</u>	BH: 866-329- 2452 Vision: 866- 329-2452	Dental: 866-329-2452
Meridian Health Plan [695]	General Phone: 888-437-0606 Transportation: 866-796-1165 #2 Website: Meridian Health Plan	BH: 866-796- 1167 Vision: 866- 606-3700	Dental: 888-401-1128

Medication Support

Program/Organization [RF01 Provider Number]	Service Provided	Cost	Website/Contact
Walgreens	Medication fill and delivery App order = 1-2 days Online order = 5-10 days	Free delivery	www.walgreens.com
cvs	Medication fill and delivery App order = 1-2 days Online order = 5-10 days	Free delivery	
Good Rx	Reduction in medication pricing	ukn	www.goodrx.com
Needy meds	Provides explanation of medications, when and how to take and other considerations. Site can provide coupons for certain medications English & Espanol	Free education and coupons	https://www.needymeds.org/brand- drug
Bristol-Myers Squibb	Patient Assistance for medications	ukn	1-800-736-0003 www.bmspaf.org



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If experienced recent change in employment or insurance due to COVID-19

1-800-721-8909 www.bms.com

Developmental Considerations, Special Needs Services

Program/Organization [RFO1 Provider Number]	Service Provided	Cost	Website/Contact
Child and Family Connections [241]	Dev. Screening 0-3 Early intervention	None	LCHD CFC
Special Education District of Lake County (SEDOL) [362605400]	Bilingual Services available.	None	SEDOL
Alexian Brothers Autism Resource Center	Resource center for autism		AMITA Alexian Brothers Autism Resource Center 847-755-8536
Gigi's Playhouse	Support for families of children with Down's Syndrome	None	Gigi's Playhouse 847-885-PLAY

Childcare

Program/Organization [RFO1 Provider Number]	Service Provided	Cost	Website/Contact
Lake County Community Action Partnership (CAP) [746]	Childcare, HeadStart	None	CAP Childhood Education Programs
YWCA of Lake County	Childcare resource and referral (CCR&R); early education and care	Offers application for assistance	Lake County YWCA Childcare Resources



Domestic Violence and Human Trafficking

Program/Organization [RFO1 Provider Number]	Service Provided	Cost	Website/Contact
Battered and Abused Women and Children Foundation [808]	Rental deposits/first month's rent/services for battered and abused women and children. Client accepted through referrals only and req. letter of rec. on organization's letterhead.	None	847-244-4931
A Safe Place [250]	Emergency shelter, rent assistance, counseling for DV victims	None	A Safe Place
Turning Point [809]	Domestic Violence Shelter, victim support services, children's support services *Extended services may have fees charged on need-based sliding scale	None *	Turning Point
National Domestic Violence Hotline [807]	Services outside of IL. Will direct to local IL Domestic Violence hotline.	None	National DV Hotline Website
WINGS/Illinois Domestic Violence Crisis Line [232]	Connects clients to the Illinois Domestic Violence Crisis line.	None	WINGS General Website
National Human Trafficking Hotline	Hotline available 24/7 in more than 200 languages. All calls confidential.	None	National Human Trafficking Hotline Website Hotline: 888-373-7888 Text: 233733 Email: help@humantraffickinghotline.org
Salvation Army STOP-IT Program	Services for survivors trafficking, regardless of age, gender, orientation or immigration status, including: shelter, food, clothing, toiletries, health services, tattoo/branding removal, education and employment skills	None	Salvation Army STOP-IT 24-hour hotline: 877-606-3158
Farmworker and Landscaper Advocacy Project (FLAP)	Partner with other organizations to fight human labor trafficking	None	www.flapillinois.org

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